

CONNEXIONS HONORED

In Contact Center World's 2010 "Americas" Competition –
Top Ranking Performers in the Contact Center Industry.



First Place (Gold) Best in Customer Service – Outsourced

Presented to Connexions for exemplary dedication to customer service based on performance metrics, employee motivation and customer satisfaction scores. This first-place award advances Connexions to compete in the "World" competition in November 2010.

Second Place (Silver) Best Technology Innovation – Internal Solution

This award recognizes Connexions' proprietary technology innovation, bConnected®, which enhances productivity, performance and customer interactions, while reducing cost.

Third Place (Bronze) Best Contact Center – Large Outsourced

Presented to Connexions for its focus on staff and environment while demonstrating a commitment to clients and their customers, and for ensuring that performance and objectives of the Contact Center are in line with the organization's goals.

GROW

Boost conversion rates and lower the cost of Acquisition.

RETAIN

Hold onto your best and most profitable members.

SERVE

Turn every contact into a revenue opportunity while driving down costs.



Connexions™

CONVERSATIONS. CAPITALIZED.™

3600 ECOMMERCE PLACE ORLANDO, FL 32808
WWW.CONNEXIONS.COM 877.772.6868 TOLL FREE